



## TRURO & KENWYN AREA NEIGHBOURHOOD PLAN CONSULTATION MINI REPORT DAY 1 & 2

<b>Date:</b>	Thursday 9th August
<b>Site:</b>	Lemon Quay
<b>Time:</b>	12-4
<b>Weather:</b>	Summers day
<b>Situation:</b>	Sports events going on, public fun, BMX displays
<b>Councillor Assistance:</b>	Cllrs Nolan, Mackenzie, Southcombe and Ellis.
<b>Comment:</b>	All were very helpful, not very many technical questions, but good to have them on hand for tricky ones that could have been handled but was nice to introduce the public to 'a Councillor'.
	Rachael arranged for the questions to be out on survey monkey having discussed with her the night before that we had wanted to do this, but couldn't get Wi-Fi, she arranged for it all in the morning, however there wasn't any spare time to enter data and the trailer wasn't inviting enough (tidy of junk) to encourage people to fill it in. However the fact the survey is now online and on the website, was a great positive to tell people to ask their friends to have a go and give them the website address on their completed form.
<b>Completed forms:</b>	45
<b>Taken away by the public:</b>	Didn't count first day
<b>Taken away:</b>	Cllr Mackenzie took 200 (her estimate) leaflets away.
<b>Busiest time:</b>	Lunchtime
<b>Refusing to discuss:</b>	2 (Note: not just busy and keeping walking, but against the idea)
<b>Common themes:</b>	Ranked in order of frequency:
	1. "They (Cornwall Council) will do what they want"
	2. Been on a waiting list for housing for a long time
	3. Apathy due to Langarth and Waitrose examples
<b>Opinion:</b>	People were immediately aware of the situation and considered all planning issues a 'done deal'. What was surprising was how quickly they adapted to the new opportunity to do something about it. People readily took part by filling one in or taking one away to fill in, once they understood the concept.
	The role of the trailer feels more apt to explain the process first. The depth of maps and planning detail would ideally be more useful for secondary consultation, if people require that level of involvement. However, about 10% of those visiting the trailer did look at the maps.
	The DVD was not played; the sun was very bright and would not show on the screen. There were too many cables and boxes on one side of the trailer so I asked for the table to cover one lot of steps, as I was concerned about health and safety.
	There were at least two visitors who were opposed to the plan and clearly came to challenge the idea and it's presentation. One criticised the trailer for not holding all the planning documents for people to see and the document TCC & KPC have written so far. He was assured all documents could soon be found on line. Note: no other visitors to the trailer made this request and if they do it will be noted in this section.
	The consultation was underway the minute the trailer was opened; with good spirits all afternoon and all those in attendance appeared to enjoy giving or receiving the message.



<b>Date:</b>	Friday 10th August
<b>Site:</b>	Lemon Quay
<b>Time:</b>	12-4
<b>Weather:</b>	Summers day, moved a shady side (M & S side)
<b>Situation:</b>	Sports events going on, basketball right in front of us.
<b>Councillor Assistance:</b>	Cllr Nolan most of the latter afternoon, Southcombe and Ellis at the beginning for a short while and Ellis at the end to pack up.
<b>Comment:</b>	With the help of Councillor Nolan, numbers were a little down, but more so because the sporting events on the quay were not pulling such a crowd. Cllr Southcombe wished to stay but had to leave. It was fine to have just one Councillor as I could secure the table was busy with people filling out forms, while we both serviced questions. It did mean going out from the trailer to 'tout' for people and when the table was full letting people take them home to fill out. Two points: I couldn't really approach passers by a little further away if alone. Sometimes could have done with another table for room to fill them out, but works well as it is.
	**Need more stones to hold down paperwork
<b>Completed forms:</b>	<b>32</b>
<b>Taken away by the public:</b>	101
<b>Taken away:</b>	100 Cllr Southcombe took to an event in Victoria Gardens the following Sunday.
<b>Busiest time:</b>	Strangely different, not much busier at lunchtime. Closer to subway so steadier stream of people.
<b>Refusing to discuss:</b>	0 (Note: not just busy and keeping walking, but against the idea)
<b>Common themes:</b>	Ranked in order of frequency:
	1. "They will do what they want"
	2. Apathy due to Langarth and Waitrose examples
	3. "Who was behind the plan?" - I explained the time, late nights and passion of all those involved and it was well received.
<b>Opinion:</b>	Again people were immediately aware of the situation and surprisingly quickly adapted to the new opportunity to do something about it. People readily took part by filling one in or taking one away to fill in, once they understood the concept.
	The afternoon reinforced the role of the trailer feeling more apt to explain the process first. About 15% of those visiting the trailer did look at the maps, also Rob Lacey delivered an aerial view picture (too big to display on one table with forms being filled out too) plus Cllr Nolan's responses to people guided them to the maps more. My role was to ensure a form was filled in as well as healthy debate. Sometimes healthy debate deterred the visitor to fill the form out there and then.
	The DVD was not played; as above.
	The laptop was not present at Rachael was on a half day.
	All visitors were genuinely enthusiastic and welcoming the idea.
<b>Summary of 77 forms:</b>	<b>TOP RANKING: Swimming pool needed in Truro</b>
	Improve public transport
	More affordable transport
	Preserve agriculture
	Think ahead (into future e.g. online shopping)
	Stop cars in town centres
	Not enough recycling



Climate  
VISION